

## Communities in Action NATIONAL ASTHMA FORUM

WASHINGTON, DC JUNE 17-18, 2010

# Leading a Breakthrough – Realistic Requests and Bold Offers

## **Powerful Conversations of Opportunity**

- A Powerful Leadership Strategy for Sustainable Change
- Employ Effective Questions
- Require a Command of Your Assets
- Fueled by Requests and Offers
- An Invitation to Create a New Future

#### Who: Champions and Leaders of Community Asthma Assets





## Communities in Action NATIONAL ASTHMA FORUM

WASHINGTON, DC JUNE 17-18, 2010

## Kalamazoo County Health and Community Services Department

Healthy Homes for Kalamazoo (H2K)

Jennifer Kosak, REHS/HHS Kalamazoo County Environmental Health, Michigan

## **H2K Program Overview**

- Established in 2009
- Dedicated to improving housing
- Local pediatric asthma clinic will obtain consent and make a referral
- Kalamazoo County will:
  - conduct environmental home assessments in 50 households
  - provide environmental asthma trigger remediation equipment
  - develop evaluation tools

## **Value Proposition Drivers**

#### Population of Focus:

- More than 4,000 Kalamazoo County children have asthma
  - Pilot study will focus on 50 most severe

#### High Value Outcomes:

➤ To eliminate emergency department visits and hospitalizations at a savings of \$400,000 health care dollars

#### • Costs:

➤ Remediation equipment, county services and evaluation tools at \$200,000

#### Evaluation:

➤ Database for capturing visits, equipment provided, and outcomes of Quality of Life Questionnaires

## **H2K's Value Proposition**

 For \$200,000 a year, H2K will eliminate hospitalizations and emergency department visits for 50 households where a child with asthma resides, and deliver \$400,000 a year savings to the health care system.

### Jennifer's Value Statement

#### With \$200,000 we will:

Reduce ED visits to 0

$$> = $1000 * 50 * 2 \text{ visits} = $100,000 \text{ SAVED}$$

Reduce hospitalizations to 0

$$>$$
 = \$6000 \* 50 = \$300,000 SAVED

- Plan another 50 households with the net savings of \$200,000!
- Increase community collaboration, awareness and education

## What is a Value Proposition Statement

 An irresistible invitation to accept a totally seductive offer that is a promise of the value you will deliver to a stakeholder.

### Jennifer's Value Statement

For \$200,000 Healthy Homes for Kalamazoo will improve the quality of life for the households of 50 Kalamazoo County children with asthma by reducing emergency room visits to **ZERO** and reducing hospitalizations to **ZERO**. My community will benefit from my work by receiving home assessment which reduce environmental asthma triggers and improve health outcomes, as well as, increased community collaboration, awareness and education all for a net savings of \$200,000!

## MY VALUE PROPOSITION STATEMENT

For <u>\$</u>	(MY COSTS) my	program will improve the quality
of life for	(MY POPUL	ATION OF FOCUS) by achieving
and		(MY IMPACTS
&OUTCOMES)	. My community will	benefit from my work in terms of
MY UNIQUE \	/ALUE FOR THIS AUD	IENCE)
•		·